



Lake Area Free Clinic

*Open Hearts,
Open Doors*

Grateful Patient Becomes Clinic Volunteer

When Louise showed up at the Lake Area Free Clinic last year, she was desperately in need of help with a multitude of medical issues. Lacking health insurance because she was between jobs, she was unable to seek care for her high blood pressure, high cholesterol and thyroid problems.

Louise was referred to the Clinic by The Wisconsin Well Woman Program, a program that provides preventive health screening services to women with little or no health insurance coverage.

As it turned out, a visit to the Clinic and time spent with Clinic Administrator, Donna Voigt, were the answer to Louise's prayers. She was able to receive

a blood test and get the seven prescriptions she needed to maintain her health at no cost.

"Everybody at the Clinic was wonderful — the volunteers were wonderful. Donna is a miracle worker. I don't know what I would have done without them," says Louise.

Today, Louise is employed and will shortly have health insurance. To give back to the Clinic that took such good care of her, Louise now volunteers at the Clinic on Tuesdays.

According to Louise, "I would have to volunteer seven days a week to repay the Clinic for what they have done for me!"



MUCH NEEDED SUPPORT — Donna Voigt, Clinic Administrator of the Lake Area Free Clinic, receives a \$10,000 donation as part of an annual pledge to the Clinic from Nancy Cook, President of the Oconomowoc Memorial Auxiliary.

L AFC is Recipient of Interpreter Grant

The Lake Area Free Clinic delivers care to a culturally diverse population. Accurate communication is vitally important to quality medical care. The Clinic has received a \$4,000 grant from the Milwaukee Branch of Area Health Education System to fund interpretation services.

The grant makes it possible for the Clinic to have a medical interpreter onsite at all times when the clinic is open so that Spanish-speaking, non-English speaking patients have a resource. "The grant has really helped us with accu-

rate interpretation and translation," says Vicki Dallmann-Papke, L AFC's Board President. "Without the grant we would have to fund interpretation services ourselves."

A unique aspect of the grant is that it also supports students from the Waukesha County Technical College Registered Nurse program in their interface with the Clinic's diverse population. The students, who volunteer at the Clinic to gain practical experience, work with the interpreter to gain cultural competence.

Celebrating



5 years of caring

(see page 2 for more details)

In Their Own Words — Hear What Our Patients Are Saying About Us

From time to time we receive notes and cards from people who have obtained care from the Clinic.

There are many reasons people volunteer their time and talents at the Clinic, not the least of which are the heartfelt notes of appreciation. Here are a few...

"To Dr. Russler and the Staff at the Lake Area Free Clinic – THANK YOU!! For your hard work, time and giving....and treating me kindly! God Bless you!"
- Jay

"Dear Donna and Clinic Colleagues: I was so

moved with hope when I saw you in the emergency room caring so deeply and actively about my well-being. In the midst of this time of difficulty I am grateful to God for professionals like you and all the staff of your Clinic. For all you do with such love and dedication, may all the blessings be yours."

- Art

"Dear Donna, Mary, Jan, Nurses, Doctors and Volunteers: "...I don't know what I would have done without your kindness and generosity....You are angels on earth and I just

want you to know how much your efforts are appreciated. What wonderful people you are. Please know that if I can be of assistance in any way you have only to call and I'll be there. It makes me feel proud to be able to help in even a small way to be a part of your wonderful endeavors."

- Louise

"Not enough can be said about the great need and appreciation for the services provided by the Lake Area Free Clinic. The medical staff that sacrifice

their time and efforts to help the needy, the unemployed, the uninsured and those living on fixed incomes cannot be applauded too much."

- Michael & Diane

"I don't know what I would have done without your kindness and generosity... You are angels on earth..."

Clinic to Celebrate 5-Year Anniversary, ProHealth Care Award — Join Us!

When the Lake Area Free Clinic opened its doors on July 5, 2001, we had no idea that we would be able to help the many thousands of patients that have come through our doors since that time.

We are grateful for the unwavering support of the community and all of our volunteers. Counted among our loyal supporters is ProHealth Care and its staff who provide the Clinic with invaluable resources and services.

Next month, we have two reasons to celebrate: LAFC is marking its five-year an-

niversary of providing much needed care and services to our community's uninsured and underinsured; and ProHealth Care has received the prestigious American Hospital Association's 2006 NOVA award for improving community health through partnerships. ProHealth Care is being acknowledged, in part, for its support of the LAFC through its Community Benefit Program.

Please join us for an open house to celebrate both these momentous occasions at the Clinic on July 12. Full details can be found on the enclosed flyer — we hope to see you there!

5 years of caring



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