



ANNUAL REPORT 2009

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Dear Friends,

2009 saw a significant milestone achieved for the Lake Area Free Clinic. The move into our new 4,500 square foot facility on Armour Road was the culmination of the efforts of so many in the community. With a major gift from the Walter L. and Grace M. Merten Charitable Trust and generous donations of money, time, talent and resources, the Clinic was able to move into our new home last March. Patients, volunteers and staff alike enjoy the benefit of the spacious and well-appointed facility that also affords us the ability to offer expanded hours and services.

As the economy continues to produce more job losses and hardship, increases in patients at the Clinic continues unabated. In 2009 the Clinic handled 3,516 patient visits — about a 31 percent increase over last year. As a result, the Clinic continued to seek the support of the community through two public appeals, ongoing outreach and its fifth annual fundraising gala in October held at the Olympia Resort. As always, additional volunteers, both medical professionals and lay people are needed to meet the ever-growing demand for our services.

The Clinic welcomes individuals and families who lack health insurance and whose income is at or below 200% of the federal poverty level. Clinic clients receive the medical attention and practical information they need to maintain their health in a friendly and caring atmosphere. The Clinic also serves as a valuable resource in helping to locate follow-up services. The Lake Area Free Clinic continues to provide services with a dedicated volunteer staff. Thousands of people in our community are afforded the dignity of getting their families' basic health care needs met because of the time commitment of our volunteers, services provided by ProHealth Care and other local providers and donations.

Lake Area Free Clinic Board of Trustees

Mission Statement

“Our mission to the community is to provide a free health clinic, staffed by volunteer professionals, to provide access to free medical care for the uninsured. The intention of the Lake Area Free Clinic is to help people who are trying to help themselves and their families, but have neither medical insurance nor the ability to pay for such care.”

A Brief History

For a number of years it was recognized that there was a sector of citizens within our community who were unable to obtain health care and were not offered health insurance. They did not fall under any government plan of assistance nor were they financially able to obtain insurance or care on their own.

Physicians at Oconomowoc Memorial Hospital became acutely aware of the problem as more and more of these citizens would arrive as patients in the Emergency Department as a result of untreated conditions. This was documented by Emergency Department physicians who determined that over 1,800 uninsured individuals sought care through the Emergency Department in 1999. Various options to deliver preventive care were explored and, after careful consideration, the concept of the Clinic was formulated.

The idea was shared with others and a Board of Directors was formed to set the wheels in motion and champion the cause in the community. In July of 2001 the Lake Area Free Clinic opened its doors and hearts to the medically uninsured in our community. The generosity of the Oconomowoc Memorial Hospital Foundation and many other groups and individuals made the project financially feasible.

Today, as the Clinic completes its first year in a new facility with expanded services, it has become a key resource for thousands in our community who would otherwise go without vital health care. As the need grows, the Clinic relies on its loyal and compassionate staff, volunteers and generous donors to help it meet its mission.

Goals for 2010

Respond to the community's increasing need for medical care by:

- Offering ophthalmology services
- Monitoring need for increasing number of hours Clinic sees patients and increasing the number of days/hours per week as necessary
- Implementing dispensary process
- Expanding services offered and community partnerships
- Continuing to recruit volunteers, particularly medical professionals
- Implementing an electronic medical record system
- Expanding fundraising efforts

January – December 2009 Utilization Statistics

Patient Activity

Total Number of Patient Visits	3,516
Number of Admissions (first visits)	718

Zip Codes of Patients

53066 Oconomowoc	1,216
Other Zip Codes	2,300

Volunteer Hours (est.)

Physician, Nurse Practitioner, Physician Assistant	639
RN & LPN	2,469
Clerical, Greeter, Screener	2,724
Interpreter	507
Student	165
Board Member	573
I.T. Consultant	78
Miscellaneous	163
Total Volunteer Hours	7,318

LAKE AREA FREE CLINIC, INC.
Statement of Revenue and Expense—Cash Basis
For the Twelve Months Ended December 31, 2009

Revenue		
Contribution Receipts	\$	300,433
Grant Receipts		71,810
Gala Receipts		47,599
Other Income		(5,244)
Total Revenue		414,598
Operating Expenses		
Bank & Credit Card Fees		774
Conferences		1,160
Depreciation		20,292
Dues and Subscriptions		375
Employee Benefits		7,632
Fees		211
Gala		17,183
Insurance		2,737
Interpreters		4,728
Legal and Professional Fees		3,358
Maintenance and Repairs		1,104
Medical Supplies & Services		
Prescription Drugs		115,826
Supplies & Services		20,303
Miscellaneous		393
Office and Computer Supplies		9,639
Payroll Tax		8,638
Postage		6,805
Promotional Activities		4,187
Rent		39,524
Snow Removal		1,523
Telephone and Internet Access		2,379
Utilities		1,256
Wages		<u>91,597</u>
Total Operating Expenses		361,624
Excess Revenue over Expense		52,974

Significant Cash Grants and Contributions for 2009

\$100,000+	Walter L. & Grace M. Merten Charitable Trust
\$15,000—\$99,999	Scherffius Fund
\$10,000—\$14,999	Waukesha County Community Foundation (WaterStone Bank Fund)
	Waukesha County Community Foundation (Women & Girls Fund)
	ProHealth Care
	Kathleen M. Ruehlow Martial Trust
	Ruehlow Family Foundation
\$5,000—\$9,999	Oconomowoc Memorial Hospital Auxiliary
	Lake Country Pathologists S. C.
	Waukesha Cnty. Community Develop. Block Grant Fund
	Teepie Family Chartiable Fund
	Anonymous
\$2,000—\$4,999	Waukesha County Technical College Nursing Club
	Craig & Mary Schiefebein
	Oconomowoc Police Officer Association
	Northwestern Mutual Foundation
	Kettle Moraine United Presbyterian Church
	Waukesha County Community Foundation (Peter & Grace Friend Fund)
	Lord of Life Lutheran Church
	Stan Markus
	Beverly & Lisa Bruno
	Richard Schwartz
	Richard Bertrand
	Roehl Foundation
	Powerfest, Inc.
	Glen & Diane Hudson
	Richard Schwaab
	Mark & Mary Hollister
	Greater Delafield Community Fund
	St. John Chrysostom Church

Significant In-Kind Contributions for 2009

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| Waukesha Memorial Hospital | Weller Machinery Co. |
| Oconomowoc Memorial Hospital | Griswold Masonry |
| ProHealth Care | Able Plumbing |
| Wisconsin Communication | Tom Cable |
| RE Neumann Co. | Van Dorf Plumbing |
| JM Electric | Sure Scrip |
| Connolly Architects | |

Revenue vs. Expenses 2002-2009

