



MEDICAL SERVICES



The Largest, Most Comprehensive Free Clinic in Waukesha County

In 2001 the Lake Area Free Clinic (L AFC) opened its doors for the first time, providing medical services to uninsured adult residents of Waukesha County and the Oconomowoc Area School District with a household income at or below 250% of the Federal Poverty Level. Over the past 23 years, thousands of Waukesha County residents have received medical care, medication and practical information needed to improve and maintain their health. The Clinic also serves as a valuable resource arranging for follow-up medical services and offering health insurance enrollment assistance. L AFC is an independent 501(c)(3) organization *funded by donations and grants*.

SINCE 2001 L AFC

Served more than **9,000** medical patients

Had more than **63,000** medical patient visits

Had community volunteers contribute an estimated **141,400** hours of service

Secured more than **\$4.5 million** in free medications for patients through pharmaceutical patient assistance programs

IN 2023 L AFC

Served **599** medical patients

Had more than **3,106** medical patient visits

Had community volunteers contribute an estimated **11,409** hours of service

Secured more than **\$265,856** in free medications for patients through pharmaceutical patient assistance programs

A MEDICAL HOME FOR THOSE IN NEED

We are the medical home for our patients, providing labs, imaging, medication, transportation services, a referral network of specialists and insurance enrollment assistance, all at no cost.

The need remains: It is estimated there are 13,000 Waukesha County adults who are medically uninsured. In 2023:

- The medical clinic had 229 new patients
- Half of all L AFC patients were at the Federal Poverty Level (\$14,580 for a single person) or below.

Medical services offered: Primary Care (acute and chronic) and the following specialties: Internal Medicine, Cardiology, Dermatology, Gastroenterology, Gynecology, Mental Health Counseling, Nephrology, Neurology, Orthopedics, Psychiatry, Rheumatology, Physical Therapy, Sleep Medicine and Diabetes Clinic

Hours: Tuesday and Thursday evenings by appointment only

Referrals: Patients are referred from inpatient units, emergency departments, urgent care clinics, social, civic and religious organizations and word of mouth.

COMMUNITY SUPPORTED

Staffing: Approximately six full-time equivalent employees and more than 222 volunteers

Donated diagnostic services: ProHealth Care provides lab and x-ray services and Aurora Health Care provides access to CT and MRI imaging services and referral services.

Clinical rotations for students: Affiliations with Waukesha County Technical College for health information and medical interpreter students, and Carroll University for nursing students

Community partnerships: We utilize resources already in place to avoid duplication of services. Partners include Waukesha County Public Health for immunizations; Wisconsin Well Women Program for health screening services; Waukesha County Mental Health for mental health services; and others.

The Clinic's 2024 budget for expenses is \$2.1 million.



DENTAL SERVICES



Meeting a Major Need

The Lake Area Free Clinic's core purpose is to meet the widest range of health care needs of the economically challenged that it is able to support.

After identifying a glaring lack of access to preventive and basic dental services for low-income Waukesha County adults who were on BadgerCare/Medicaid or uninsured, LAFC opened its dental clinic in 2017. Since that time, the Clinic has delivered compassionate, high quality dental care and support in a highly efficient environment with a dedicated staff of dental professionals.

We serve adult residents of Waukesha County and the Oconomowoc Area School District who have Medicaid or are uninsured with a household income at or below 200% of the Federal Poverty Level. Uninsured patients are responsible for co-pays based on income. However, no one is turned away based on an inability to pay.

SINCE 2017 LAFC

Served more than
7,100 dental patients

Had more than
30,000 dental patient visits

Provided dental services
valued at nearly **\$13 million**

IN 2023 LAFC

Served
1,843 dental patients

Had
5,062 dental patient visits

Provided dental services
valued at **\$2,289,675**

A DENTAL HOME FOR THOSE IN NEED

Dental services offered: Exams, cleanings, fillings, extractions, non-surgical periodontal therapy, crowns, dentures, partial dentures and some root canals. Transportation and insurance enrollment assistance are also available.

Hours: By appointment only
Monday - Thursday: 8:30 am to 5:00 pm
Friday: Hours vary

COMMUNITY SUPPORTED

Staffing: Primarily paid staff augmented with volunteers. Volunteer opportunities exist for dentists, hygienists and dental assistants. Go to www.lakeareafreeclinic.org to see all volunteer opportunities.

Clinical opportunities for students: Waukesha County Technical College dental hygiene and dental assistant students and Marquette University dental students

DID YOU KNOW?

LAFC needs to raise **\$97 FOR EACH PATIENT VISIT** to cover the shortfall between the average Medicaid reimbursement and patient co-pays compared to the cost of providing the dental services.

LAFC Mission Statement: Our mission is to improve the overall health of those in need.