



L AFC Mission: Our mission is to improve  
the overall health of those in need.

## ANNUAL REPORT 2025

262-569-4990

[www.lakeareafreeclinic.org](http://www.lakeareafreeclinic.org)

### Celebrating a Quarter Century of Compassion and Care

*Dear Friends,*

On July 3, 2001, the Lake Area Free Clinic opened its hearts and doors for the first time to **provide medical services to the residents of Waukesha County who lacked health insurance and the ability to pay for health care**. Now 25 years later, thousands of Waukesha County residents have found a medical and dental home at the Clinic (funded primarily by donations and grants) where they receive compassionate medical care, medication, practical information, insurance enrollment assistance, transportation services and referrals needed to improve and maintain their health – all at no cost to our medical patients.

Over the past 25 years, the medical clinic has:

- Served more than **10,400 patients**
- Conducted more than **70,000 patient visits**
- Inspired community volunteers to contribute an estimated **168,000 hours of service** benefiting their neighbors
- Secured more than **\$5.7 million in free medications** for patients through pharmaceutical companies' Patient Assistance Programs and other sources
- Secured donated lab services and x-rays from **ProHealth Care**, imaging and referral services from **Aurora Health Care** and weekly on-site therapy from **Rogers Behavioral Health**.

In 2017 – thanks again to the generosity of the community – we added a full-service, seven-chair dental clinic for low-income Waukesha County adults. Since opening, the dental clinic has:

- Served more than **10,500 patients**
- Conducted more than **40,000 dental patient visits**
- Provided **services valued at more than \$17 million**.

It says so much about our community's commitment to caring for each other that LAFC is celebrating our 25th year of delivering compassionate patient care. We hope you share our deep sense of accomplishment and pride that we have reached this important milestone. The Clinic is forever grateful to all of you and to our dedicated volunteers who continue to provide us with the resources to meet the health care needs of our neighbors. Without you, none of this would have been possible!

*Audra O'Connell, Executive Director*

## 2025 - A Brief Review Accomplishments

- ❖ LAFC finished its eighth full year of providing dental services with 5,015 dental patient visits serving 1,884 unique patients.
- ❖ The medical clinic had more than 3,700 patient visits.
- ❖ The medical and dental clinics saw a combined average of 66 new patients each month.
- ❖ Through a subscription to the Dispensary of Hope, the Clinic was able to secure over \$500,000 of medication free of charge.
- ❖ Volunteers contributed 13,930 hours of service to all facets of the Clinic's operations.
- ❖ LAFC provided more than 1,300 rides for patient appointments.
- ❖ Sixty-six student interns from eight different colleges and universities provided more than 1,800 hours of service.
- ❖ LAFC added a bilingual Case Manager.
- ❖ An AmeriCares study of LAFC patients with high blood pressure showed a 10% improvement in the number of patients with controlled blood pressure.
- ❖ Harvest for Health provided more than 400 pounds of locally grown fresh produce to 100+ patients.



## Goals for 2026

### Clinic Operations & Administration

- ❖ Accommodate 9,000 medical and dental patient visits
- ❖ Continue to transition patients who qualify into the Insurance Marketplace or BadgerCare
- ❖ Add 10 new members to the LAFC Legacy Program
- ❖ Conduct tours of the Clinic for at least 100 people
- ❖ Increase the number of volunteer Spanish-speaking interpreters at LAFC
- ❖ For the Clinic's 25th Anniversary, secure six medical exam room sponsorships at \$25,000 each

### Community Awareness

- ❖ As a member of the National Association of Free and Charitable Clinics and the Wisconsin Association of Free and Charitable Clinics, increase awareness among elected officials, stakeholders and the community at large about the continued need for free and charitable clinics
- ❖ Provide speakers and information to organizations and businesses in Waukesha County to make them aware of the Clinic's services and mission
- ❖ Increase awareness about accepting Medicaid patients at the dental clinic

### LAFC Patient Story

Maria was diagnosed with a severe heart condition. Her heart couldn't pump properly, leaving her short of breath and at times, causing her to pass out. Too sick to work, Maria's family faced a growing financial strain. Her husband worked long hours to make ends meet and was unable to take her to her appointments.

Her LAFC nurse case managers advocated tirelessly to ensure she received the care she desperately needed until she was able to have surgery. They secured financial aid and guided her through every step of the process. With coordination from her LAFC cardiologist, Maria's surgery was successfully scheduled and completed.

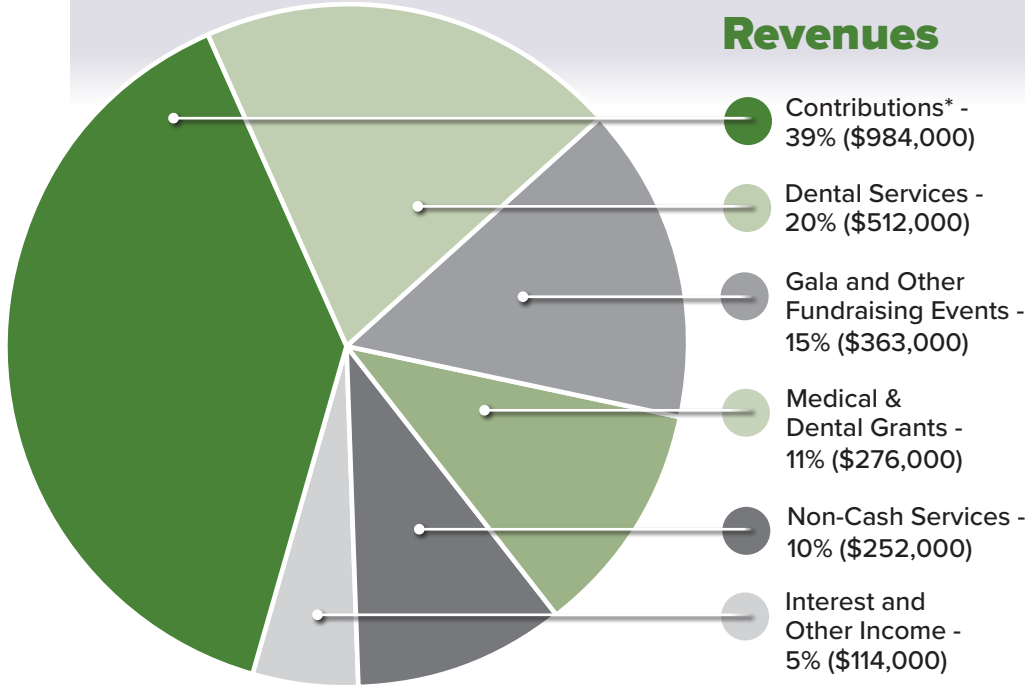
"I can't tell you how much they helped me," Maria said. "They arranged transportation, found the right heart doctor and helped with financial assistance when I was too weak to manage things myself. Without the Clinic, I wouldn't be where I am today."

"It was a race against the clock," said Crystal, one of Maria's case managers. "We were afraid we might lose her before she made it to surgery. Seeing the LAFC staff, hospitals, and specialists all come together was incredible. Without every piece in place, she might not be here."

# Lake Area Free Clinic

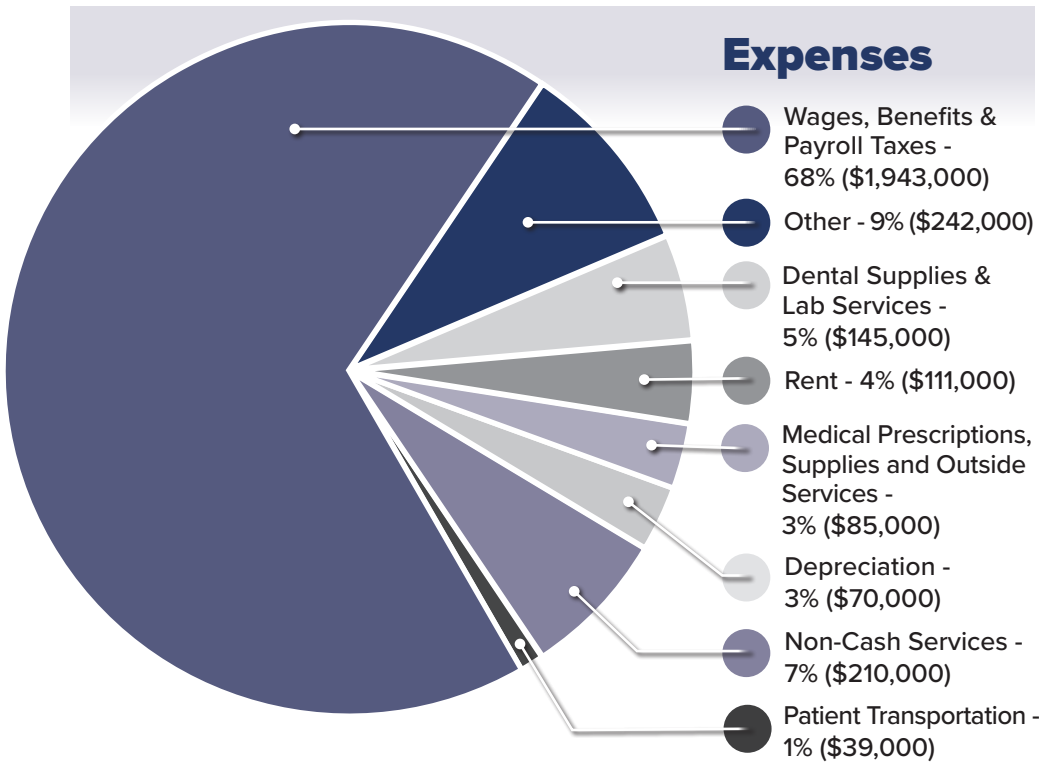
## Summary of Revenue and Expenses

January - December 2025



\*Excludes \$115,000 for Roots & Wings 2025 grant that was accrued in 2024

**Total Revenue (\$2,501,000)**



**Total Expenses (\$2,845,000)**

## 2026 Board of Directors

### President

Bryan Breeser, RN

### Vice President

Nan Nelson

### Secretary

Christina Weir

### Treasurer

Peg Koenigs

### Medical Director

Jay Pludeman, MD

### Dental Director

Robert Holsen, DDS

### Executive Director

Audra O'Connell

Ramon Aguirre

Kathy Allen

Karen Bialas, RN

Beth Boyer-Ryan

Jesus Casas, MD

Mitzi Cass

Bridget Essma

Bryan Polinske

Heather Sorum

Joe Sorum

Jackie Stetina, CLS

Melissa Wegner

Mark Zwaska, RPh

### Lake Area Free Clinic

856 B Armour Road

Oconomowoc WI 53066

# Significant 2025 Grants & Contributions

## **\$50,000 +**

DHS - Oral Health Program  
Hope Church  
Roots & Wings Foundation  
DHS - Chronic Care  
Floyd and Joan Kirschenmann  
Matthew and Christie Teuteberg  
Mark Knickelbein Cribbage Tournament

## **\$10,000 – \$49,999**

Mallinger Family Foundation  
Aurora Medical Center - Summit Medical Staff  
Greater Milwaukee Foundation  
Sally Day  
Patrick and Kathie McAdams  
Virginia Bowen  
Cedar Street Charitable Foundation - The Genesee Foundation  
Oconomowoc Area Foundation - Richard R. and Karen Bertrand Charitable Fund  
Nancy Gallo  
Emy Seaman  
Kenneth and Judy Stowell  
Anonymous  
Oconomowoc Area Foundation  
Quail Pointe  
Lynn Riggs  
Betty Schumacher  
Oconomowoc Area Foundation - Alice Youngberg Kozlowski Fund  
Ocreative Design Studio  
Joan Gucciardi  
Debbink Family Foundation, Inc.  
Emil Ewald Family Foundation  
Aurora Medical Center - Summit  
Neumann Family Foundation  
ProHealth Care, Inc.  
Elaine Burke  
Patterson Foundation  
Paul and Jan Marie Steinberger  
Lil Thiel  
In memory of Richard Thompson

## **\$5,000—\$9,999**

John and Ruth Koehn  
Dennis and Nan Nelson  
Anonymous  
Scott and Kathryn Allen  
Buck and Liz Silkey  
Dr. James and Heike Warsh  
Frank and Chris Both  
Jeanette Holmen  
Sam and Nancy Bradt (Merganser Fund)  
Craig Brown and Patricia Kiefer  
James and Jennifer San Fillippo  
Bank Five Nine  
Jody Nolan  
Rogers Behavioral Health  
Wisconsin Association of Free and Charitable Clinics, Inc.  
Kolaga Family Charitable Trust  
Dr. Peter Geiss  
Todd and Kari Whittaker  
Richard Heinrich  
Shorehaven Lutheran Homes of Oconomowoc  
Oconomowoc Area Foundation - Breckenfelder Family Charitable Fund  
Kris and Corey Chambas  
Americares  
Four-Four Foundation, Inc.  
James and Leigh Peterson Family Foundation, Inc.  
Mark and Eileen Thurow Charitable Foundation  
Oconomowoc Area Foundation - Dave Bruno Family Fund  
Pete and Nancy Roehl  
Waukesha County - Community Development Block Grant  
Waukesha Service Club, Inc.  
WDA - Wisconsin Dental Association Foundation, Inc.  
Chad and Carrie Vande Zande  
Charles Laabs  
Jerry and Sharon McNellis  
Anonymous  
Rick and Ginny Pease  
Terrance and Dawn McAdams

## **\$5,000—\$9,999 (continued)**

Vicki Dallmann-Papke  
Dr. Thomas and Carol Cantieri  
William and Catherine Balthazor  
Christopher Batterman  
Robert and Rebecca Wisniewski  
Paul and Helen Stone  
Cynthia and Kevin Volm  
Crayon and Cynthia Efrid

## **\$2,000—\$4,999**

Hubert and Helen Forster  
Patrick Foss and Erin Harvey  
Joe and Wendi Unger  
Oconomowoc DECA Grilling 2 Give  
Terry and Lisa Holahan  
Dr. Bronner's Family Foundation  
Greater Delafield Community Fund  
Klug Family Foundation  
Anonymous  
Gordon and Patricia Pierce  
Mary Beth VandenBush  
Women & Girls Fund of Waukesha County  
Steven and Linda Gomoll  
Mike Doland and Patti Swift  
Anonymous  
The Townsend Foundation  
Tom and Sue O'Connell  
Connie Zellmer  
Dean and Peg Koenigs  
Target Circle Community Support  
Davidson and Harley Fund, Inc.  
The DuPage Community Foundation  
Daniel and Patti Ewald  
Lynn Schwaab  
Norman and Virginia Lange  
Patricia Kautz  
Robert and Karen Jones  
Jason and Debby White  
Kathy Charlton  
Jon and Lori Anderson  
Our Savior's Lutheran Church  
Fuzzy and Gretchen Marek  
Nancy Janson  
Thomas and Mari Dougherty  
Gregory Wojczak  
Tom Cunningham and Mary Ritchie  
John and Susan Larson  
Radtke Appliance, Inc.  
Gary and Julie Swaim  
Panny Bongardt  
Matt and Linda Moroney  
Mark and Mary Hollister  
John and Donna Zorn  
Langer Roofing & Sheet Metal, Inc.  
Lions International District 27-A2  
Mills Family Charitable Foundation  
Oconomowoc Memorial Auxiliary, Inc.  
Oconomowoc Rotary Charitable Foundation  
Charlotte Voigt  
Jo Doran  
John and Sandra Stankard  
Bob Hussinger and Karin Kindel  
Randall and Sandee Swanton  
Janine Warell  
Sue Rubenzer  
Mark and Denise Lathers  
Pete and Beth Gottsacker  
Robert and Nancy Bong  
Jim and Gayle Harrison  
John and Lorene True  
Michael and Karen Hudy  
John and Nancy Anderson  
Joseph E. Donovan  
Charles Blumenfield  
Jim Ryan and Beth Boyer-Ryan  
American Family Insurance Dreams Foundation